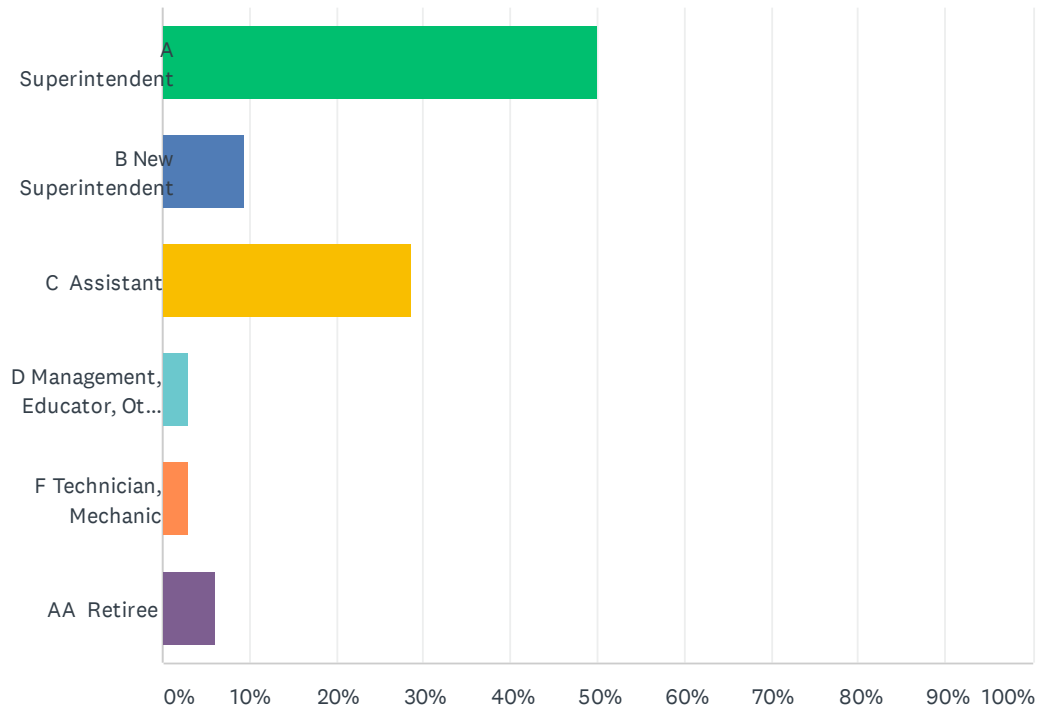


Q1 OGSA CLASS

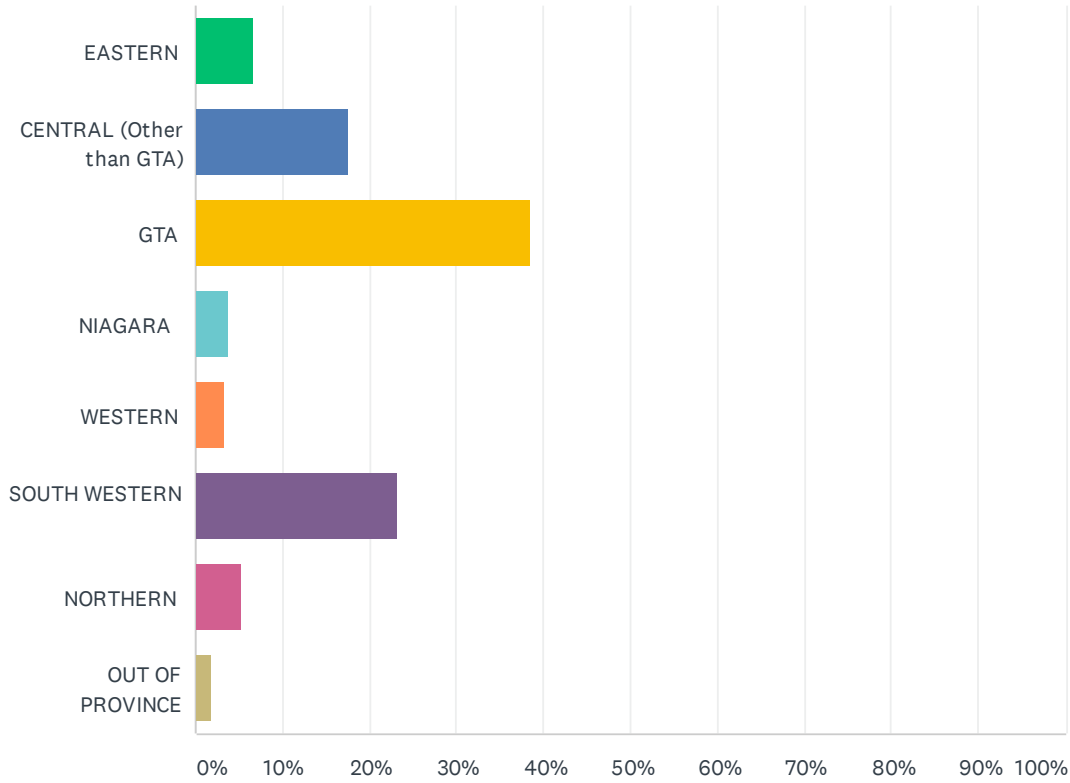
Answered: 268 Skipped: 0



ANSWER CHOICES	RESPONSES	
A Superintendent	50.00%	134
B New Superintendent	9.33%	25
C Assistant	28.73%	77
D Management, Educator, Other industry stakeholder, Architect, etc.	2.99%	8
F Technician, Mechanic	2.99%	8
AA Retiree	5.97%	16
TOTAL		268

Q2 What region of the province do you work in?

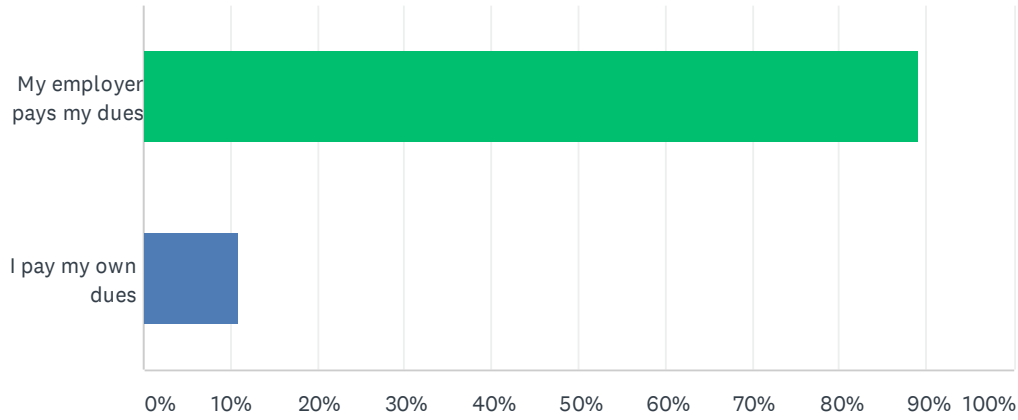
Answered: 268 Skipped: 0



ANSWER CHOICES	RESPONSES	
EASTERN	6.72%	18
CENTRAL (Other than GTA)	17.54%	47
GTA	38.43%	103
NIAGARA	3.73%	10
WESTERN	3.36%	9
SOUTH WESTERN	23.13%	62
NORTHERN	5.22%	14
OUT OF PROVINCE	1.87%	5
TOTAL		268

Q3 Who pays your OGSA Dues?

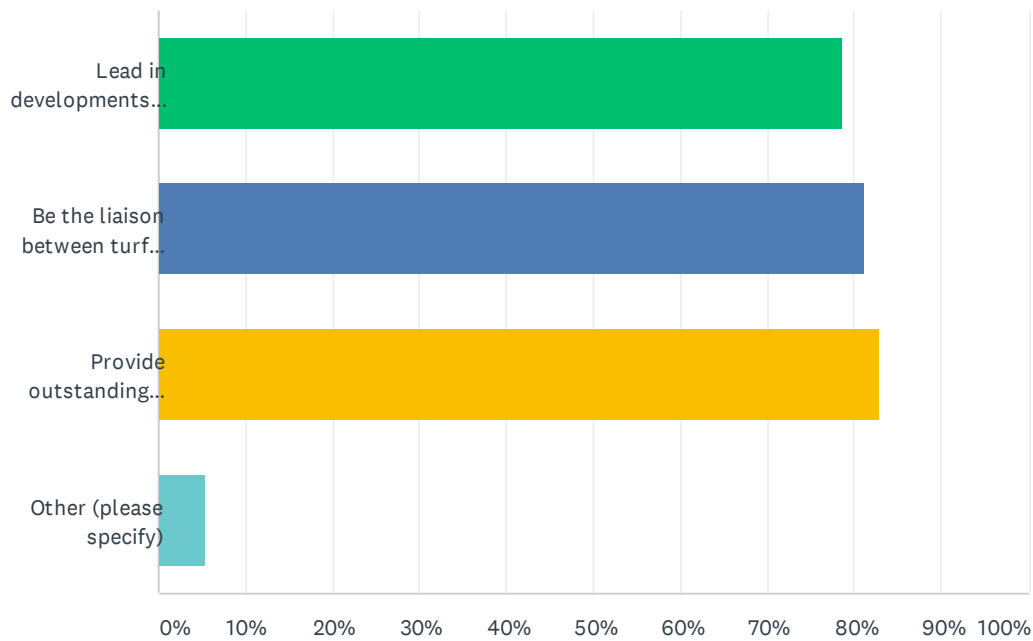
Answered: 238 Skipped: 30



ANSWER CHOICES	RESPONSES	
My employer pays my dues	89.08%	212
I pay my own dues	10.92%	26
TOTAL		238

Q4 What are your expectations of the Association? Please select all that apply.

Answered: 238 Skipped: 30

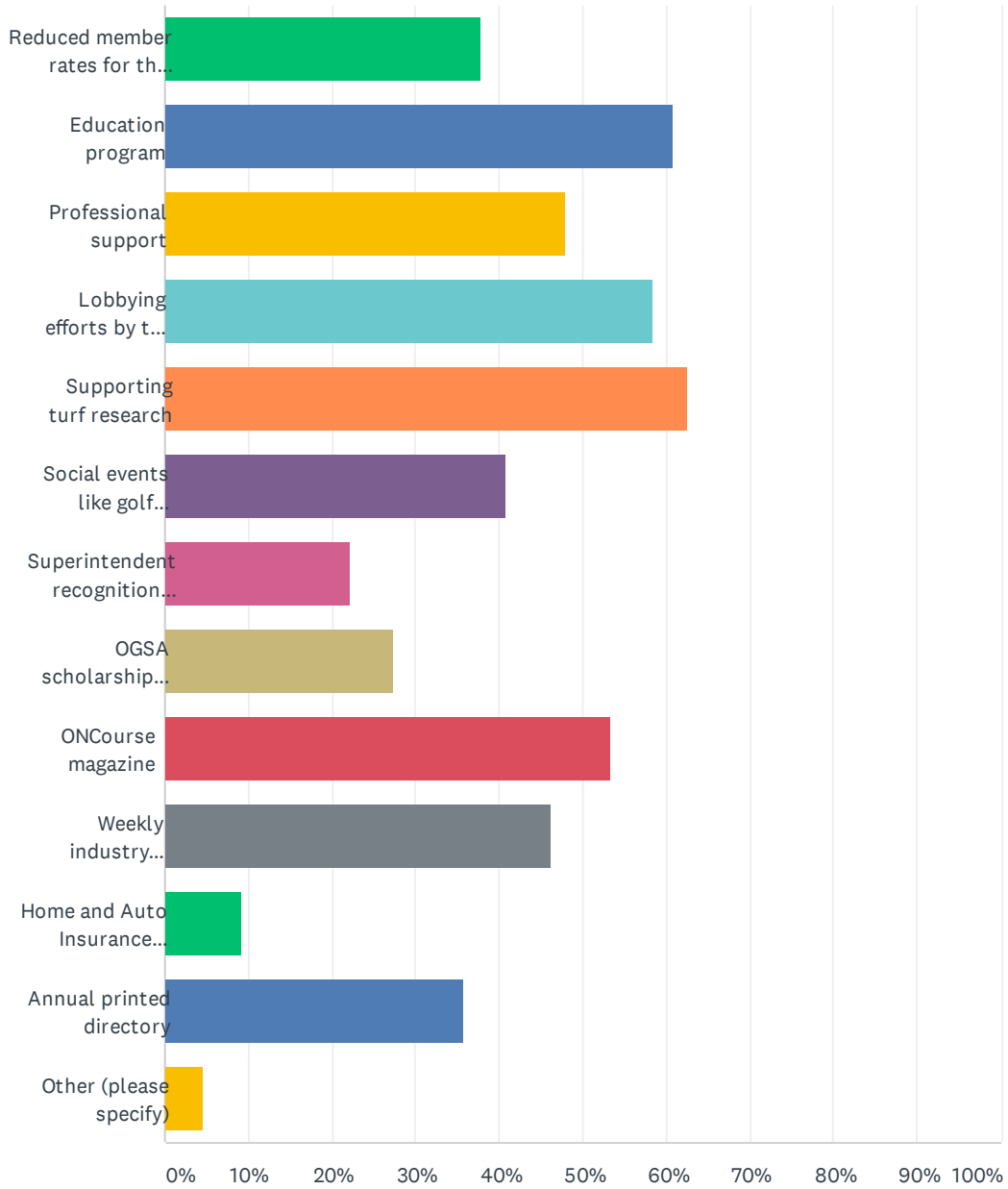


ANSWER CHOICES	RESPONSES	
Lead in developments pertaining to all things turf related	78.57%	187
Be the liaison between turf managers and government officials	81.09%	193
Provide outstanding educational training for all members	82.77%	197
Other (please specify)	5.46%	13
Total Respondents: 238		

#	OTHER (PLEASE SPECIFY)	DATE
1	Look at setting a salary for superintendent and assistant according to area and caliper of Golf Course	11/4/2020 2:38 PM
2	Develop and encourage interest the turf industry	11/4/2020 8:30 AM
3	All of the above and more (e.g. act as a spokesperson for wage equality and balanced work hours)	11/3/2020 5:15 PM
4	Provide networking opportunities and career advancement help	11/3/2020 5:12 PM
5	Liaison between regional associations/national	11/3/2020 1:41 PM
6	provide a canvas for networking	11/3/2020 11:09 AM
7	provide networking opportunities between members	11/2/2020 8:16 AM
8	Relevant information. The website is bland and rarely worth visiting	10/30/2020 8:51 PM
9	Continue active recruitment of young and aspiring turfgrass managers	10/30/2020 8:13 PM
10	Have more educational networking	10/30/2020 5:52 PM
11	Fund research that benefits those in the profession. Participate in outreach initiatives to increase interest from youth in careers in turf	10/30/2020 4:07 PM
12	Work closely with golf's associations.	10/30/2020 3:39 PM
13	Assist in developing policies and standards as a base for clubs	10/30/2020 1:51 PM

Q5 What OGSA membership benefits do you find most valuable? Select all that apply.

Answered: 238 Skipped: 30

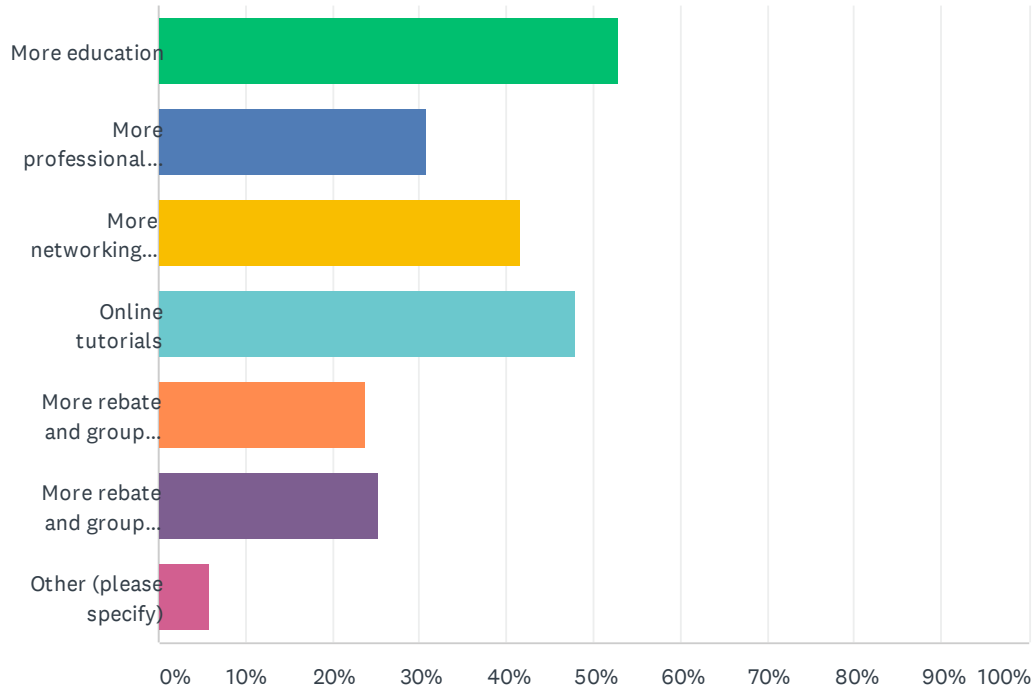


ANSWER CHOICES	RESPONSES	
Reduced member rates for the Ontario Golf Course Management Conference	37.82%	90
Education program	60.92%	145
Professional support	47.90%	114
Lobbying efforts by the OGSA	58.40%	139
Supporting turf research	62.61%	149
Social events like golf tournaments	40.76%	97
Superintendent recognition program	22.27%	53
OGSA scholarship program	27.31%	65
ONCourse magazine	53.36%	127
Weekly industry updates through Clippings	46.22%	110
Home and Auto Insurance offerings from The Personal Insurance Company	9.24%	22
Annual printed directory	35.71%	85
Other (please specify)	4.62%	11
Total Respondents: 238		

#	OTHER (PLEASE SPECIFY)	DATE
1	Ally with CGSA	11/9/2020 9:20 PM
2	Job board	11/4/2020 3:24 PM
3	Job postings	11/4/2020 9:33 AM
4	Job Board	11/1/2020 10:21 AM
5	Advertising job postings	10/31/2020 12:01 AM
6	Job board	10/30/2020 8:51 PM
7	Please consider phasing out or cancel the printed directory, or provide members the option to not receive it. I feel the money allocated for the printed directories could more effectively be used to support education and research opportunities to advance the profession	10/30/2020 8:13 PM
8	Job board	10/30/2020 6:06 PM
9	Job Board	10/30/2020 5:34 PM
10	Job postings	10/30/2020 4:43 PM
11	Job postings	10/30/2020 2:40 PM

Q6 Where can the OGSA add value to your membership? Select all that apply

Answered: 238 Skipped: 30

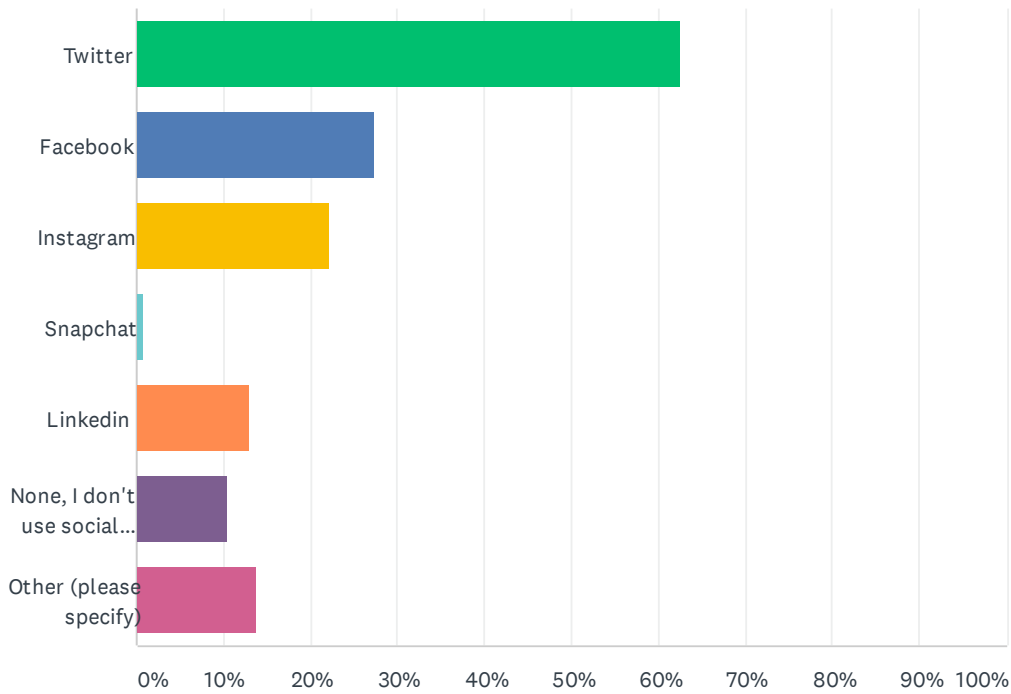


ANSWER CHOICES	RESPONSES	
More education	52.94%	126
More professional support	30.67%	73
More networking opportunities	41.60%	99
Online tutorials	47.90%	114
More rebate and group purchasing programs for personal use	23.95%	57
More rebate and group purchasing programs for professional use	25.21%	60
Other (please specify)	5.88%	14
Total Respondents: 238		

#	OTHER (PLEASE SPECIFY)	DATE
1	Open up voting to the whole membership not just the select few.	11/4/2020 8:30 AM
2	Changing current trend of wage inequality	11/3/2020 5:15 PM
3	content as is..	11/3/2020 2:52 PM
4	NA	11/3/2020 11:15 AM
5	Some events in eastern Ontario	11/2/2020 10:35 AM
6	Employment lawyer for consultation as far as employment contracts...perhaps tie this into personal liability insurance	10/30/2020 9:22 PM
7	More communal experiences. Get out there and talk with supers. Make the website more of an online magazine with features and ongoing interviews and experiences from Ontario industry folk	10/30/2020 8:51 PM
8	More affordable education	10/30/2020 5:19 PM
9	Inexpensive IPM accredited education	10/30/2020 5:09 PM
10	Online education providing IPM points	10/30/2020 4:46 PM
11	Affordable membership rates and conference fees for students and educators. I think it is important that the association remains accessible for students.	10/30/2020 4:07 PM
12	CEC program would be nice (online)	10/30/2020 3:46 PM
13	None	10/30/2020 3:17 PM
14	Not sure	10/30/2020 2:55 PM

Q7 In general, which of the following social media platforms do you use to gather information about the industry? Select all that apply.

Answered: 238 Skipped: 30

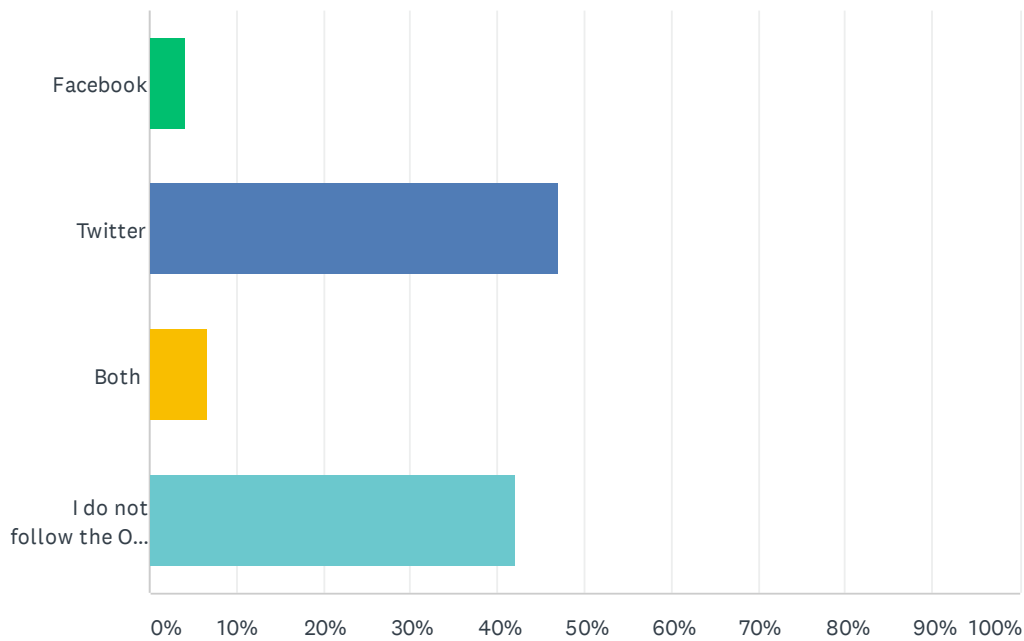


ANSWER CHOICES	RESPONSES	
Twitter	62.61%	149
Facebook	27.31%	65
Instagram	22.27%	53
Snapchat	0.84%	2
Linkedin	13.03%	31
None, I don't use social media	10.50%	25
Other (please specify)	13.87%	33
Total Respondents: 238		

#	OTHER (PLEASE SPECIFY)	DATE
1	affiliated websites for turf programs and associations	11/3/2020 9:47 PM
2	Internet	11/3/2020 12:39 PM
3	internet	11/2/2020 10:49 AM
4	Na	11/1/2020 2:58 PM
5	Google, Turfnet	11/1/2020 9:21 AM
6	None. Do not use social media	10/31/2020 7:15 PM
7	None	10/31/2020 11:15 AM
8	emails	10/31/2020 9:51 AM
9	None	10/31/2020 7:54 AM
10	google	10/31/2020 6:16 AM
11	none	10/30/2020 8:15 PM
12	None	10/30/2020 6:32 PM
13	None	10/30/2020 5:47 PM
14	none	10/30/2020 5:46 PM
15	none	10/30/2020 5:13 PM
16	Emails	10/30/2020 5:05 PM
17	Tend to stay away from social media platforms	10/30/2020 4:46 PM
18	email	10/30/2020 4:20 PM
19	I'm not on social media	10/30/2020 4:07 PM
20	None	10/30/2020 3:39 PM
21	None	10/30/2020 3:18 PM
22	None	10/30/2020 3:13 PM
23	none	10/30/2020 3:07 PM
24	None	10/30/2020 2:57 PM
25	OnCourse	10/30/2020 2:28 PM
26	Industry publication email	10/30/2020 2:27 PM
27	Suppliers and direct with fellow industry professionals	10/30/2020 2:15 PM
28	Search engines	10/30/2020 2:14 PM
29	None	10/30/2020 2:00 PM
30	Google	10/30/2020 1:58 PM
31	not on social media	10/30/2020 1:55 PM
32	None	10/30/2020 1:53 PM
33	WhatsApp	10/30/2020 1:49 PM

Q8 Do you currently follow the OGSA on the following social media platforms?

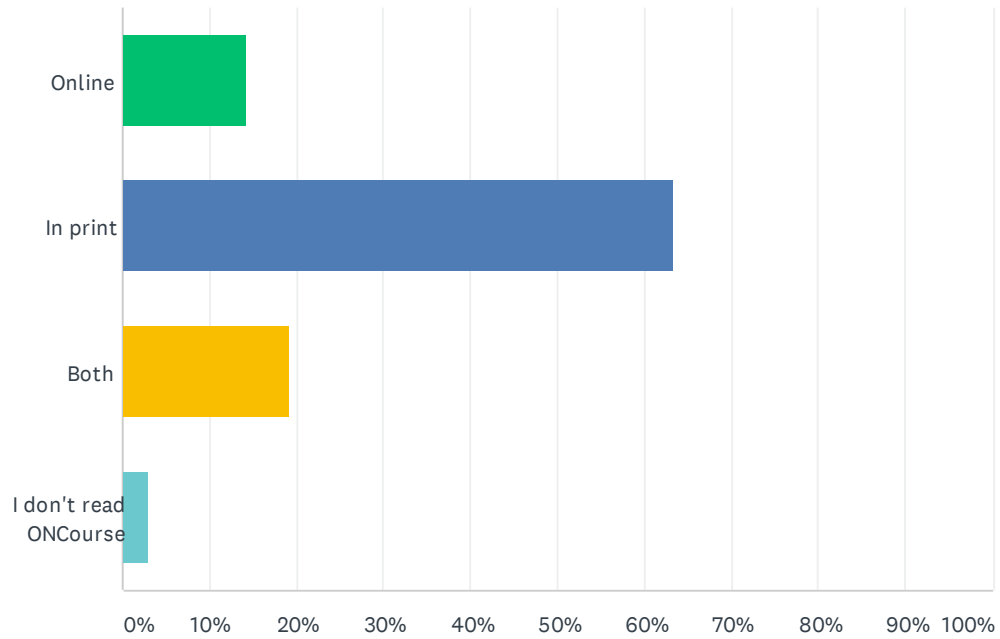
Answered: 238 Skipped: 30



ANSWER CHOICES	RESPONSES
Facebook	4.20% 10
Twitter	47.06% 112
Both	6.72% 16
I do not follow the OGSA on social media	42.02% 100
TOTAL	238

Q9 Do you prefer to read ONCourse online or in print?

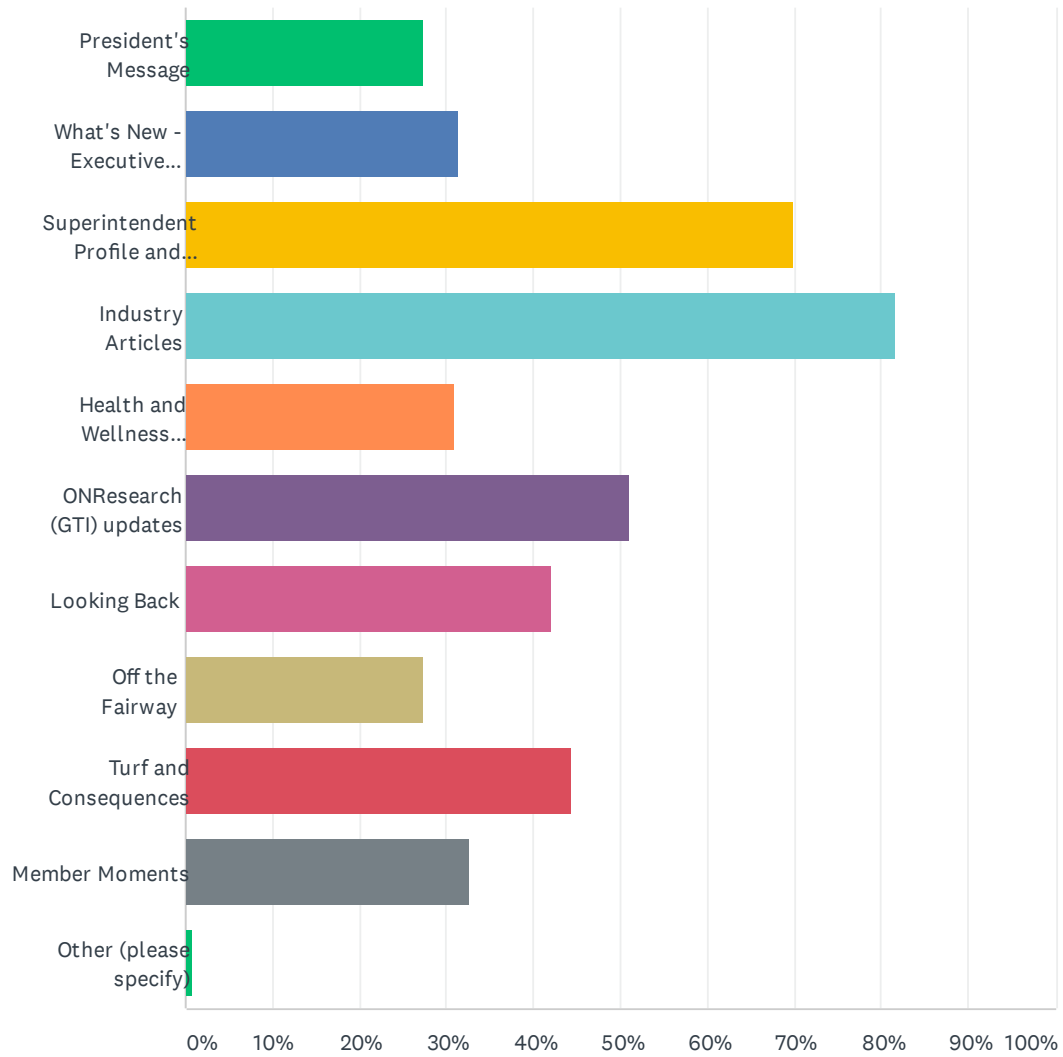
Answered: 238 Skipped: 30



ANSWER CHOICES	RESPONSES	
Online	14.29%	34
In print	63.45%	151
Both	19.33%	46
I don't read ONCourse	2.94%	7
TOTAL		238

Q10 What do you like best about ONCourse? Select all that apply.

Answered: 223 Skipped: 45



ANSWER CHOICES	RESPONSES	
President's Message	27.35%	61
What's New - Executive Director Report	31.39%	70
Superintendent Profile and Golf Course Highlight	69.96%	156
Industry Articles	81.61%	182
Health and Wellness articles	30.94%	69
ONResearch (GTI) updates	51.12%	114
Looking Back	42.15%	94
Off the Fairway	27.35%	61
Turf and Consequences	44.39%	99
Member Moments	32.74%	73
Other (please specify)	0.90%	2
Total Respondents: 223		

#	OTHER (PLEASE SPECIFY)	DATE
1	none	10/30/2020 5:14 PM
2	It is a good read cover to cover. I do not look for certain sections only.	10/30/2020 2:57 PM

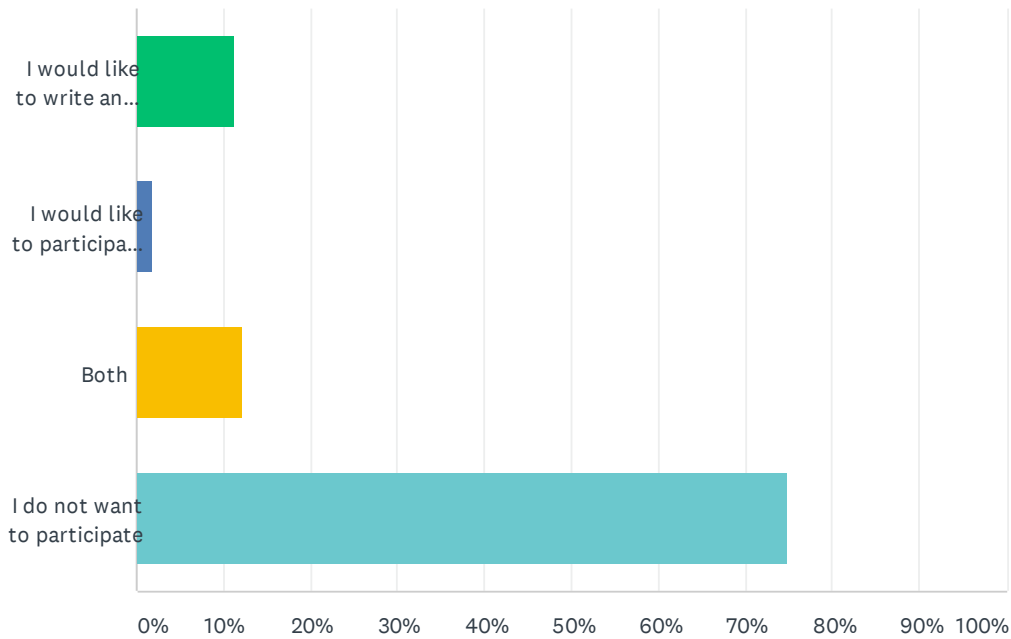
Q11 Are there topics you would like to see covered in ONCourse?

Answered: 25 Skipped: 243

#	RESPONSES	DATE
1	Wages	11/5/2020 11:41 AM
2	no	11/5/2020 10:05 AM
3	Management the technique and how other golf courses work there weekend schedules. Since that is the worst part of hiring and keeping people. (12 on 2 off doesn't work anymore)	11/4/2020 2:41 PM
4	Industry trends (e.g. wage inequality between superintendents, assistant superintendents, key labourers, general managers, etc.)—elucidate large discrepancy between each	11/3/2020 5:18 PM
5	Yes, for the most part	11/3/2020 1:43 PM
6	irrigation - troubleshooting, installing and the terrors	11/3/2020 11:30 AM
7	how to put together a master plan for your golf club	11/2/2020 9:53 PM
8	All new research	11/2/2020 10:36 AM
9	More articles from members	11/2/2020 8:01 AM
10	Articles that help owners understand	10/31/2020 2:46 PM
11	No	10/31/2020 11:16 AM
12	Human Resource Management	10/31/2020 9:19 AM
13	superintendent transitions to Gm roles, assistant superintendent transitions to other roles, need for more qualified people	10/31/2020 9:17 AM
14	Job change from Private to public	10/31/2020 8:30 AM
15	Enjoy the super profiles. Keep checking in with local courses and their teams and their practices	10/30/2020 8:53 PM
16	This is for Q12 - I would definitely be interested in participating on the ONCourse committee in the future, it is just too busy at this point in my career	10/30/2020 8:17 PM
17	no	10/30/2020 8:16 PM
18	Member expectations from courses all over ontario.	10/30/2020 5:48 PM
19	Don't follow it	10/30/2020 5:14 PM
20	No	10/30/2020 5:10 PM
21	Equipment maintenance in depth.	10/30/2020 4:51 PM
22	Yes	10/30/2020 3:53 PM
23	No	10/30/2020 3:22 PM
24	Not really	10/30/2020 3:14 PM
25	Research updates from around the world	10/30/2020 1:58 PM

Q12 Are you interested in writing an article for ONCourse or participating on the ONCourse committee? (Select all that apply)

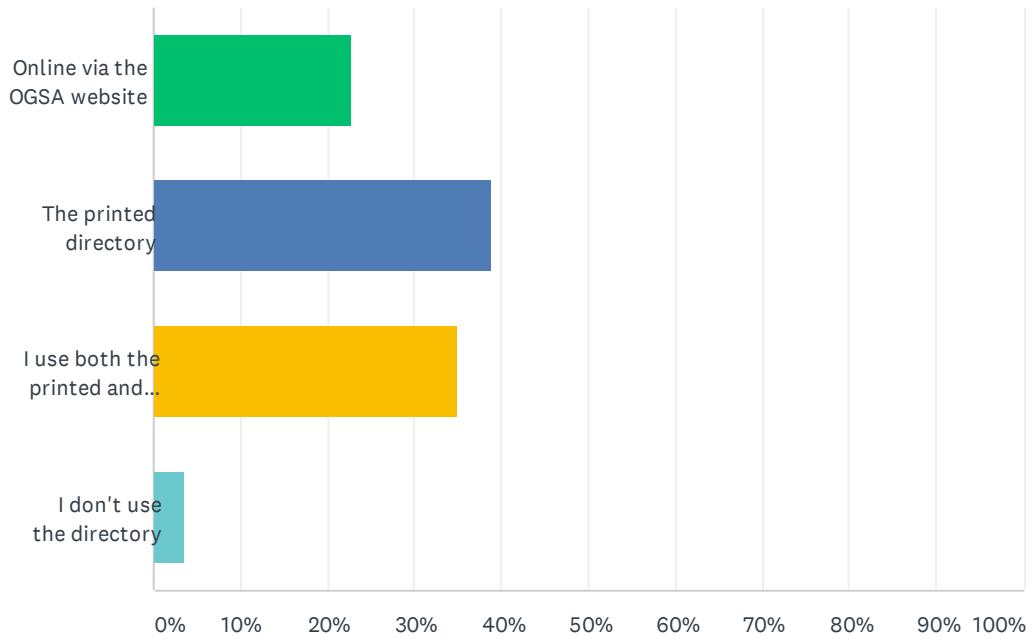
Answered: 223 Skipped: 45



ANSWER CHOICES	RESPONSES	
I would like to write an article	11.21%	25
I would like to participate on the ONCourse committee	1.79%	4
Both	12.11%	27
I do not want to participate	74.89%	167
TOTAL		223

Q13 How do you prefer to access the OGSA membership directory?

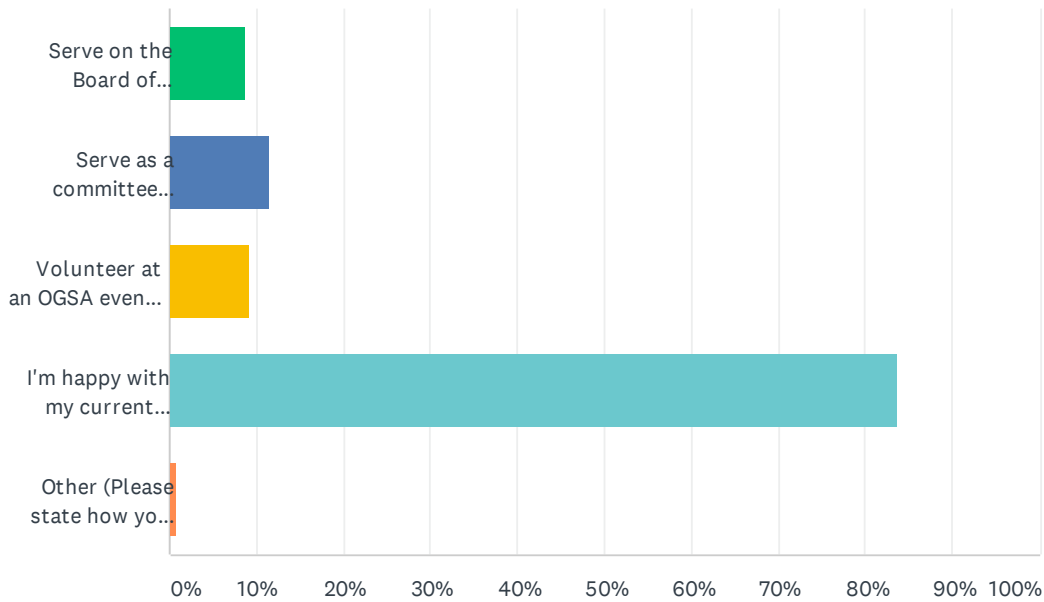
Answered: 229 Skipped: 39



ANSWER CHOICES	RESPONSES	
Online via the OGSA website	22.71%	52
The printed directory	38.86%	89
I use both the printed and online directory	34.93%	80
I don't use the directory	3.49%	8
TOTAL		229

Q14 Would you like to become more involved in the OGSA? Please select all that apply.

Answered: 227 Skipped: 41



ANSWER CHOICES	RESPONSES
Serve on the Board of Directors	8.81% 20
Serve as a committee member	11.45% 26
Volunteer at an OGSA event like the conference or golf outing	9.25% 21
I'm happy with my current level of involvement	83.70% 190
Other (Please state how you'd like to become more involved)	0.88% 2
Total Respondents: 227	

#	OTHER (PLEASE STATE HOW YOU'D LIKE TO BECOME MORE INVOLVED)	DATE
1	I would like to become involved in future years - it is just too busy at this point in my career	10/30/2020 8:18 PM
2	I would love to find a way to get students and assistants more involved in the OGSA. I would be happy to volunteer my time alongside others to help make this happen. I would also love to work with the OGSA to develop outreach programs to engage youth in this industry and possible career paths.	10/30/2020 4:12 PM

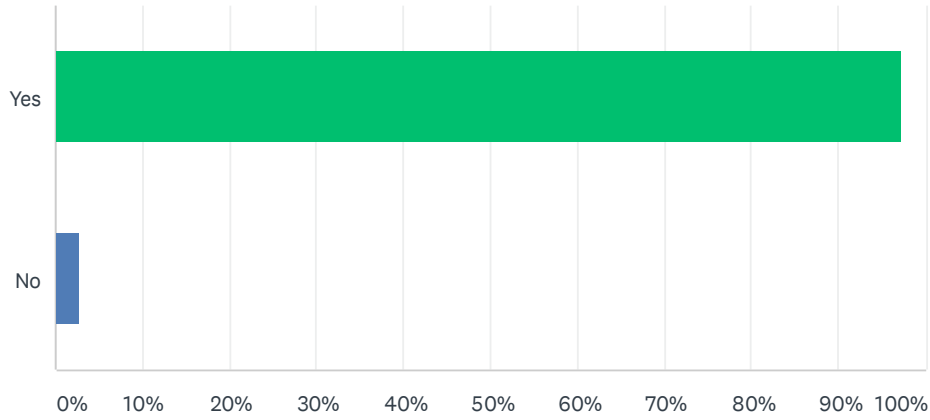
Q15 Please provide your name and club, and we will contact you with more information about ways to participate

Answered: 36 Skipped: 232

#	RESPONSES	DATE
1	Andrew Nieder	11/4/2020 8:36 PM
2	Joel Johnston, RiverBend Golf Community	11/4/2020 5:59 PM
3	Steve Percy Ambassador Golf Club	11/4/2020 11:04 AM
4	Kriss Dunlop, Carrickmacross Golf Center and Don Valley Golf Course	11/4/2020 8:32 AM
5	Howard Houg, The Country Club	11/4/2020 6:11 AM
6	Colin Young - The Club at North Halton	11/4/2020 5:38 AM
7	Mark Wiebe, Eagles Nest Golf Club	11/3/2020 5:22 PM
8	Matthew Davidson - Islington Golf Club	11/3/2020 5:14 PM
9	Lesley Thomas	11/3/2020 12:52 PM
10	Ryan Campbell, Beach Grove Golf & Country Club	11/3/2020 12:27 PM
11	Mike Powers - King Valley Golf Club	11/3/2020 11:59 AM
12	Doug Breen GolfNorth	11/3/2020 11:30 AM
13	sarnia golf and curling club	11/3/2020 11:23 AM
14	Drew Robson, Burlington Springs G & C.C.	11/3/2020 11:14 AM
15	Philippe Losier Spruce Needles Golf Club	11/2/2020 9:54 PM
16	John McLinden	11/2/2020 8:09 AM
17	Kevin Collier- RiverBend Golf Community	11/2/2020 8:01 AM
18	Kendra Kiss, Magna Golf Club	11/2/2020 6:57 AM
19	Jacob Martin - Deer Ridge Golf Club	11/1/2020 8:55 PM
20	Delky Dozzi Timberwolf Golf Club	11/1/2020 6:08 AM
21	Patrick Brennan Ironwood and Fox Superintendent.	10/31/2020 6:07 PM
22	Brad Hutchinson	10/30/2020 5:22 PM
23	Cam Shaw, University of Guelph	10/30/2020 4:12 PM
24	Kent Rimmer, Vergeer Golf/Titan Group Construction	10/30/2020 3:57 PM
25	Matt Dodson DiamondBack Golf Club	10/30/2020 3:27 PM
26	Ken Tilt. The Club at North Halton	10/30/2020 3:20 PM
27	Dan Sliasis St Catharines GCC	10/30/2020 3:18 PM
28	Chris Millard. Hockley Valley Resort	10/30/2020 3:01 PM
29	Sean Gunn The Country Club. Sgumn@clublink.ca	10/30/2020 3:00 PM
30	Stephen Hicks, Brantford GCC	10/30/2020 2:49 PM
31	Doug Davidson Glencairn Golf Club	10/30/2020 2:38 PM
32	Sean Van Beurden. The National Golf Club	10/30/2020 2:36 PM
33	Tyler Szela - The National Golf Club of Canada	10/30/2020 2:35 PM
34	Jason Andress, Sault Ste Marie Golf Club.	10/30/2020 2:17 PM
35	Jason Harris - Orr Lake Golf Club	10/30/2020 1:59 PM
36	Greg Brown	10/30/2020 1:50 PM

Q16 Would you recommend the OGSA to others?

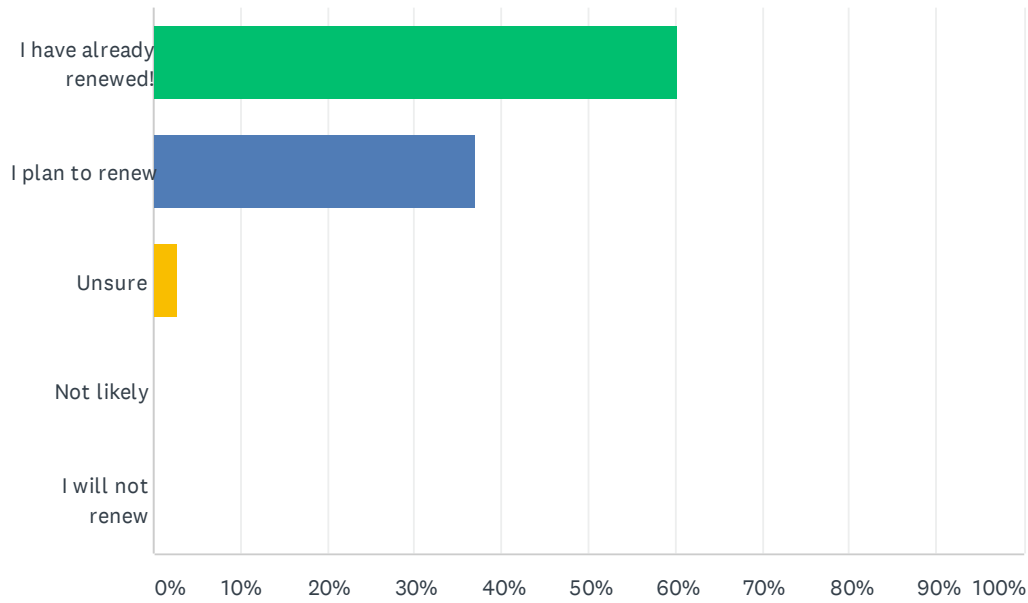
Answered: 221 Skipped: 47



ANSWER CHOICES	RESPONSES	
Yes	97.29%	215
No	2.71%	6
TOTAL		221

Q17 How likely are you to renew your membership? Choose one.

Answered: 221 Skipped: 47



ANSWER CHOICES	RESPONSES	
I have already renewed!	60.18%	133
I plan to renew	37.10%	82
Unsure	2.71%	6
Not likely	0.00%	0
I will not renew	0.00%	0
TOTAL		221

Q18 You've noted that you are unsure or will not renew your OGSA membership. Please tell us why.

Answered: 3 Skipped: 265

#	RESPONSES	DATE
1	I do not see the value.	10/30/2020 5:50 PM
2	Too expensive	10/30/2020 1:56 PM
3	Golf course owner and employment if it will continue	10/30/2020 1:56 PM

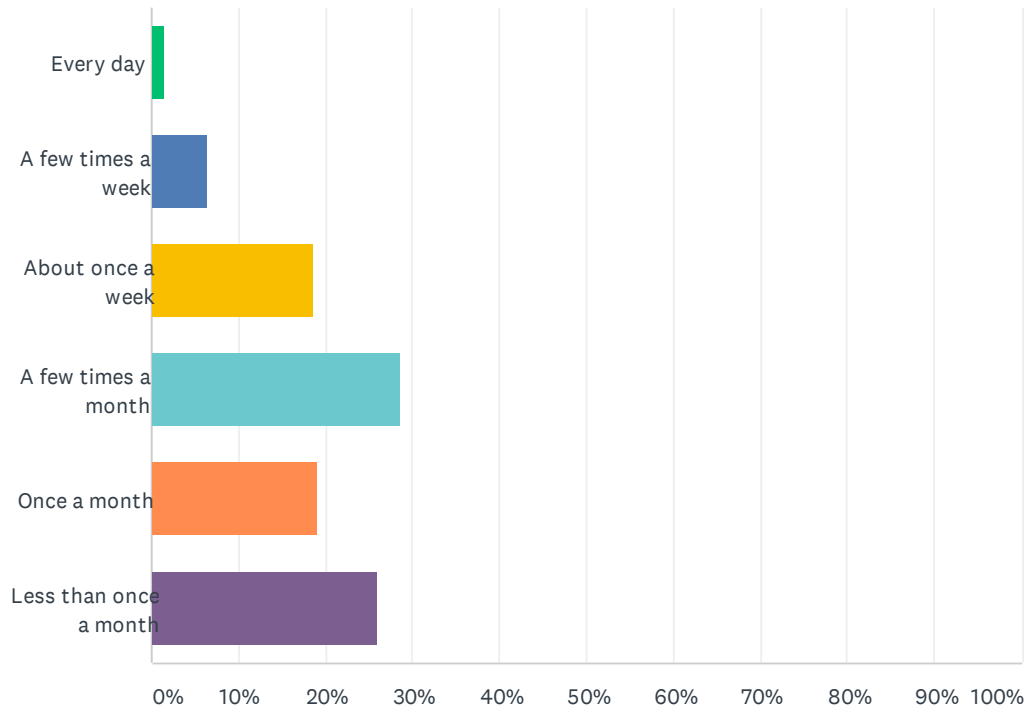
Q19 What member benefits could we offer, to make you want to continue your membership with the OGSA?

Answered: 2 Skipped: 266

#	RESPONSES	DATE
1	I'm not even sure what you could offer to make it worth it now that the job board is posted for free.	10/30/2020 5:50 PM
2	Reduced rates when between jobs	10/30/2020 1:56 PM

Q20 How often do you visit the OGSA website?

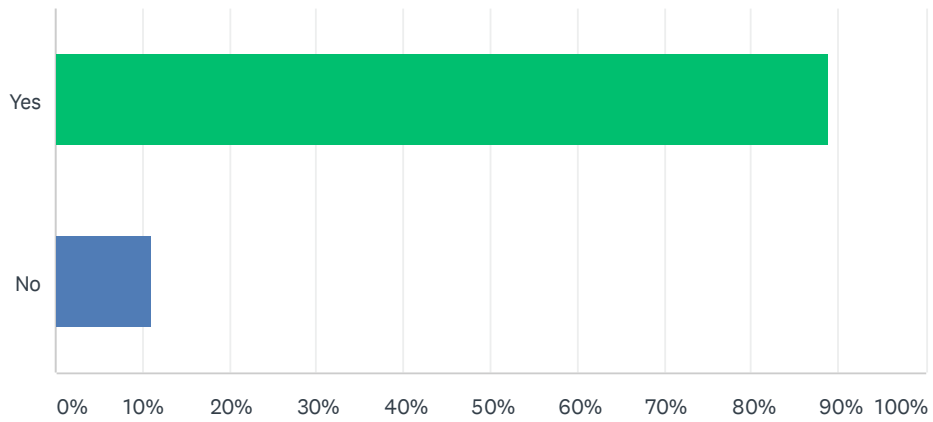
Answered: 216 Skipped: 52



ANSWER CHOICES	RESPONSES	
Every day	1.39%	3
A few times a week	6.48%	14
About once a week	18.52%	40
A few times a month	28.70%	62
Once a month	18.98%	41
Less than once a month	25.93%	56
TOTAL		216

Q21 Does our website meet your needs for best practices and other resources?

Answered: 216 Skipped: 52



ANSWER CHOICES	RESPONSES	
Yes	88.89%	192
No	11.11%	24
TOTAL		216

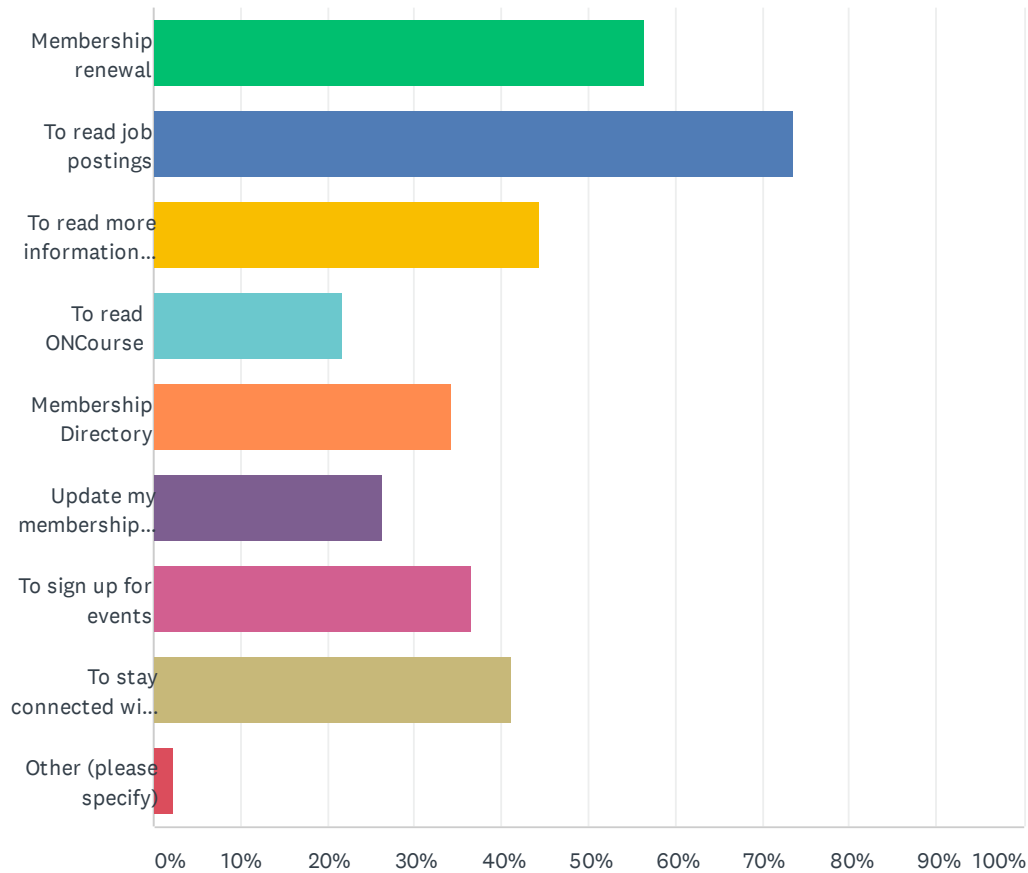
Q22 What tools, resources or features would you like to see on the website?

Answered: 24 Skipped: 244

#	RESPONSES	DATE
1	Selling of parts and equipment	11/4/2020 2:42 PM
2	Could have a discussion board or chat for members to converse and share ideas.	11/3/2020 5:23 PM
3	More involved turf talk, better access to online education.	11/3/2020 11:38 AM
4	webinars	11/3/2020 11:32 AM
5	All good	11/2/2020 10:38 AM
6	Like to see more people talk in the members area. Like to see more questions getting asked and more chat room like comments. We need a private Facebook group for Ontario Superintendents. Even if not a member and a current superintendent who should be allowed to join. It may encourage more supers to join. I am member for a few similar groups and its very beneficial.	10/31/2020 6:11 PM
7	e-learning webinars tutorials	10/31/2020 9:22 AM
8	Educational resources	10/31/2020 8:31 AM
9	More of a "Green" section like the USGA has	10/31/2020 6:59 AM
10	I enjoy the short videos that Turfnet.com provides; like tips and tricks...many young up and coming assistant supers that are social media savvy could easily exceed our expectations	10/30/2020 9:41 PM
11	More active. It's stagnant	10/30/2020 8:54 PM
12	Don't use it	10/30/2020 5:15 PM
13	Portals to inexpensive IPM accredited education	10/30/2020 5:11 PM
14	Weekly Clippings to have more information!	10/30/2020 4:56 PM
15	I the site is good but likely due for an update. The various portals are underused (ie. chat forum) and navigating is a bit cumbersome. I think it might be a good idea to have a portal for members of the public (ie. non industry people) to learn more about career paths, education, environmental initiatives, outreach programming and the many other great things our industry is doing. It may help to change some negative public perceptions.	10/30/2020 4:16 PM
16	On the website what would be nice is to have access to all the vendors in Ontario's websites. Be able to see new and current products on the market. Make it easy for superintendents to access all products from all companies. And if the super wants prices they can contact their rep which should be also on the website.	10/30/2020 3:46 PM
17	Jobs	10/30/2020 3:22 PM
18	All good	10/30/2020 3:15 PM
19	BMPs	10/30/2020 2:50 PM
20	Feature more small public courses in Northern Ontario...Would also like to see more features highlighting turf crew staff members over an above the superintendents.....the guys and gals who work their butts off making superintendents look good and their jobs easier...	10/30/2020 2:45 PM
21	Online links to tutorials. Links for BMPs	10/30/2020 2:37 PM
22	More video content.	10/30/2020 2:36 PM
23	More links to international research	10/30/2020 2:00 PM
24	Online learning, IPM points via tutorials	10/30/2020 1:57 PM

Q23 Why do you visit the OGSA website? Please select all that apply.

Answered: 216 Skipped: 52

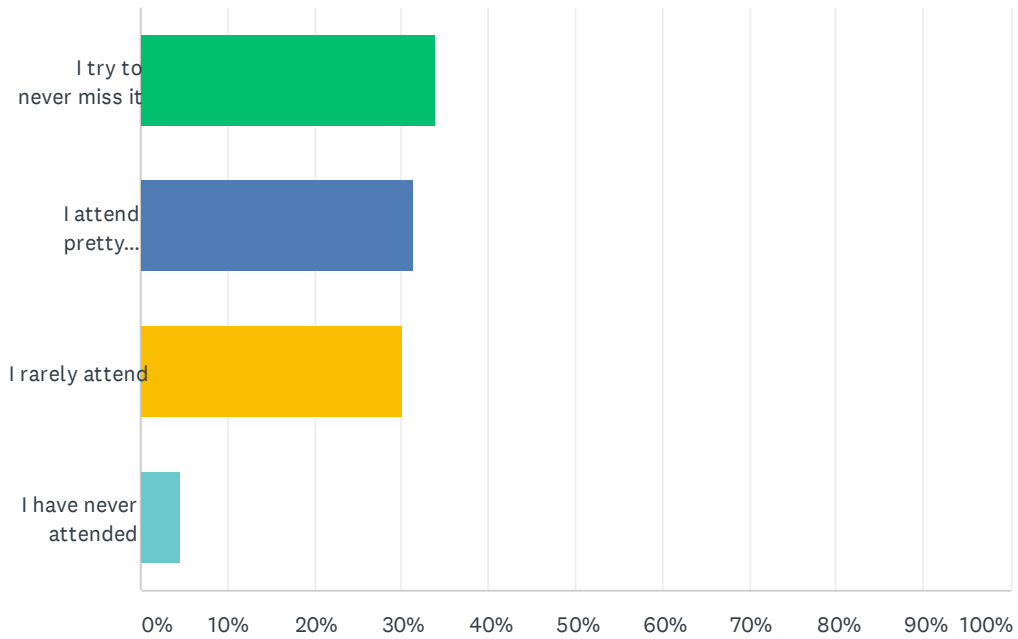


ANSWER CHOICES	RESPONSES	
Membership renewal	56.48%	122
To read job postings	73.61%	159
To read more information about industry news shared through Clippings	44.44%	96
To read ONCourse	21.76%	47
Membership Directory	34.26%	74
Update my membership profile	26.39%	57
To sign up for events	36.57%	79
To stay connected with the Association and see what's new.	41.20%	89
Other (please specify)	2.31%	5
Total Respondents: 216		

#	OTHER (PLEASE SPECIFY)	DATE
1	I like reading Turf Talk and have posted several questions to see how other members are doing various things at their courses	11/3/2020 2:57 PM
2	Only if I have to	10/30/2020 5:55 PM
3	I don't	10/30/2020 5:15 PM
4	Turf tak forum	10/30/2020 3:57 PM
5	Classifieds	10/30/2020 2:29 PM

Q24 Do you normally attend the OGCM Conference

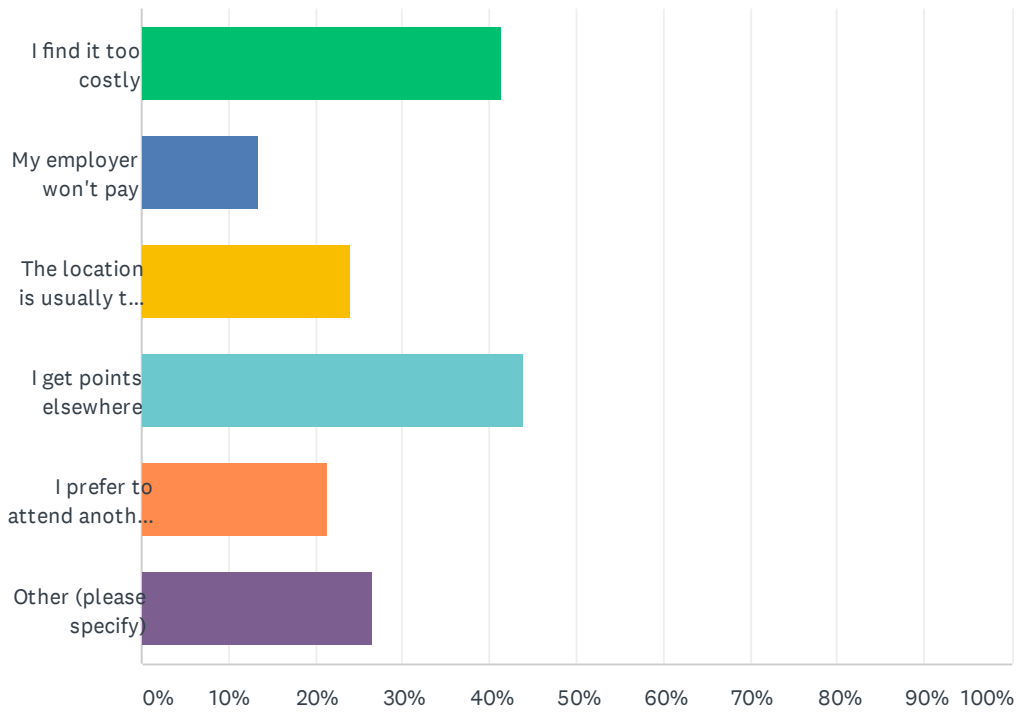
Answered: 216 Skipped: 52



ANSWER CHOICES	RESPONSES	
I try to never miss it	33.80%	73
I attend pretty regularly	31.48%	68
I rarely attend	30.09%	65
I have never attended	4.63%	10
TOTAL		216

Q25 Why is it rare that you attend the OGCMC, or that you have never attended? Please select all that apply

Answered: 75 Skipped: 193



ANSWER CHOICES	RESPONSES	
I find it too costly	41.33%	31
My employer won't pay	13.33%	10
The location is usually too far for me to travel	24.00%	18
I get points elsewhere	44.00%	33
I prefer to attend another conference	21.33%	16
Other (please specify)	26.67%	20
Total Respondents: 75		

#	OTHER (PLEASE SPECIFY)	DATE
1	Repetitive talks/seminars	11/4/2020 3:29 PM
2	Last year was my first.	11/4/2020 10:15 AM
3	Poor educational talks	11/3/2020 2:47 PM
4	retired	11/3/2020 12:15 PM
5	Has been hard to make it work lately, need to make a better effort.	11/3/2020 12:00 PM
6	retired. 33 year member, got tired of the conference.	11/3/2020 11:48 AM
7	Retired	11/3/2020 11:35 AM
8	time	11/2/2020 7:42 AM
9	too busy	10/31/2020 6:18 AM
10	The Ottawa Valley turf association put on an excellent two day conference; that provide sufficient IPM points	10/30/2020 9:43 PM
11	I find for my line of employment, there are other opportunities for CEC credits and more session topics geared specifically from researchers at Universities at conferences such as the Ontario Turfgrass Symposium. OGSA tends to get in 'big names' for their talks, which is great, however, more often than not, these talks tend to focus on specific products/suppliers, with not as much focus on the scientific content, which is very important to me. If OGSA would consider partnering with the Ontario Turfgrass Symposium as it did many years ago, I think that would be a pretty awesome synergistic event to attend down the road - best of both worlds	10/30/2020 8:25 PM
12	would rather spend time with wife and friends	10/30/2020 5:54 PM
13	Not worth the money at all, very hard to justify that amount of cost	10/30/2020 5:12 PM
14	Limited mobility .	10/30/2020 4:57 PM
15	retired	10/30/2020 4:23 PM
16	conflicts with my work	10/30/2020 2:32 PM
17	Busy	10/30/2020 2:16 PM
18	Do not feel it is not very beneficial for the time and cost to attend annually	10/30/2020 2:08 PM
19	I have to make choices about how to spend professional development funds. I would attend if funding through my employer weren't an issue	10/30/2020 2:03 PM
20	Lack of educational topics for mechanics	10/30/2020 2:00 PM

Q26 Other than the conference, what type of events would you like to see more of from the OGSA?

Answered: 68 Skipped: 200

#	RESPONSES	DATE
1	More assistant events for networking	11/5/2020 11:43 AM
2	I would like to see more networking events. I find it very valuable just to get together and talk with peers to exchange information.	11/4/2020 11:08 AM
3	Online seminars and podcast.	11/4/2020 8:35 AM
4	more education for ipm points	11/4/2020 5:06 AM
5	More cooperation and coordination with post secondary programs (e.g. University of Guelph)	11/3/2020 5:25 PM
6	More golf tournaments. Involving both supers and assistants/ 2nd assistants	11/3/2020 2:20 PM
7	Chainsaw safety training but the logistics of setting that update aren't the easiest	11/3/2020 12:41 PM
8	Golf related events	11/3/2020 12:01 PM
9	Webinars	11/3/2020 12:01 PM
10	golf events	11/3/2020 11:44 AM
11	More tournaments when covid allows it	11/3/2020 11:39 AM
12	online webinars	11/3/2020 11:32 AM
13	I want to get to more golf events. I miss people.	11/3/2020 11:31 AM
14	More hands on training events and golf events	11/3/2020 11:16 AM
15	golf tournaments	11/3/2020 11:11 AM
16	Online ipm ceccs	11/3/2020 11:10 AM
17	golf and industry events	11/2/2020 10:55 AM
18	on line IPM courses	11/2/2020 10:39 AM
19	online webinars	11/2/2020 8:20 AM
20	I do enjoy the golf outings through OGSA	11/2/2020 8:11 AM
21	More assistant and intern events	11/2/2020 6:58 AM
22	Golf tournaments	11/1/2020 4:54 PM
23	Golf	11/1/2020 3:00 PM
24	Golf tournaments	11/1/2020 6:10 AM
25	Golf tournaments	10/31/2020 9:41 PM
26	A few golf days in different areas that are not fund raisers and price is at a level where superintendents can afford it. Lots of courses do not cover these events for staff and this puts a lot of Supers off attending.	10/31/2020 6:13 PM
27	Golf events	10/31/2020 2:17 PM
28	Education outside of IPM related talks	10/31/2020 11:18 AM
29	Golf Social events with a small educational component	10/31/2020 10:02 AM
30	different social/networking opportunities. small non turf related educational sessions.	10/31/2020 9:24 AM
31	Showing public recognition to golfers and none golfers about OGSA	10/31/2020 8:33 AM
32	Field days	10/31/2020 6:59 AM
33	online tutorials	10/31/2020 6:19 AM
34	I do find a lack of presence in Eastern Ontario...Although I do understand that you need to cooperate with the OVTA so that you don't out compete one another...perhaps negotiating a mutually beneficial relationship...as a member of the ovta, ogsa, and cgsa/ngcoa and IPM; these fees add up. Our associations need to find ways to generate added value other than the	10/30/2020 9:57 PM

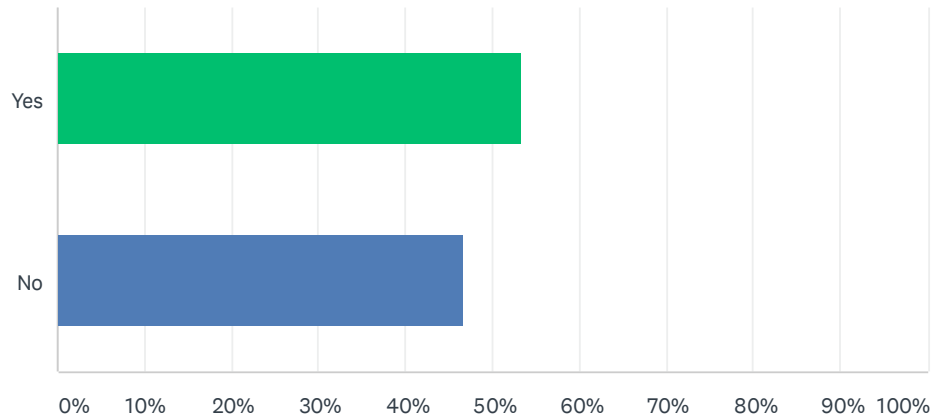
job board. Notwithstanding Covid19...I suspect the elimination of in person conferences and golf tournaments would leave an exceptional opportunity to kick the website up a notch by providing unlimited opportunities for education, connecting with one another...etc

35	Not sure	10/30/2020 8:55 PM
36	more networking events	10/30/2020 8:19 PM
37	Educational meetings, networking and tournaments	10/30/2020 7:21 PM
38	Online tutorials	10/30/2020 6:09 PM
39	Golf events	10/30/2020 5:51 PM
40	More education, but over the year spread across the province not just in the GTA.	10/30/2020 5:25 PM
41	Don't know	10/30/2020 5:15 PM
42	Inexpensive IPM accredited education events and services	10/30/2020 5:13 PM
43	Online courses for education and IPM points	10/30/2020 5:08 PM
44	Webinars.	10/30/2020 4:58 PM
45	Ed seminars	10/30/2020 4:52 PM
46	Golf tournaments	10/30/2020 4:48 PM
47	Personally, I think social and networking functions are great. Whether it is golf tournaments, curling, dinners, course walks, or educational seminars. More programming to connect assistants and promote engagement from members other than class A is good for growth and encouraging involvement. Fundraising events for other initiatives would be a great idea. They could be used to support charities, community programs, research and outreach initiatives. I also think it would be good to see the OGSA get more involved in amateur and professional golf tournaments. Being more visible in the eyes of the PGA, CPGA and TV broadcasts to promote awareness of the industry and the profession is always a good thing. The GCSAA does this well.	10/30/2020 4:24 PM
48	I always enjoy the golf events and hockey tournament.	10/30/2020 4:00 PM
49	More online seminars for points, and maybe more roundtable monthly discussions within assistants and supers in their communities.	10/30/2020 3:53 PM
50	Educational events	10/30/2020 3:43 PM
51	More golf events. Realize during Covid times it's difficult to do	10/30/2020 3:40 PM
52	Educational seminars, Course tours lead by agronomist	10/30/2020 3:29 PM
53	Link up with CSCM as they have some strong educational material	10/30/2020 3:29 PM
54	Golf tourney	10/30/2020 3:23 PM
55	Research field days	10/30/2020 3:20 PM
56	Nothing	10/30/2020 3:15 PM
57	Local seminars throughout the season	10/30/2020 2:53 PM
58	Technician training, high school visits to promote the profession	10/30/2020 2:51 PM
59	Not sure	10/30/2020 2:46 PM
60	IPM Specific Continuing Education Credits. Compete with LO IPM Symposium	10/30/2020 2:39 PM
61	Golf events	10/30/2020 2:38 PM
62	more golf events	10/30/2020 2:33 PM
63	Online options for educational seminars. Because of the distance that my club is from the rest of the province there are a lot of 1 day golf/seminar events I can't attend but if the educational portion was available online I would attend that.	10/30/2020 2:21 PM
64	more educational seminars either online or one day events held over the off season.	10/30/2020 2:10 PM

65	ipm points	10/30/2020 2:01 PM
66	Social	10/30/2020 2:01 PM
67	With Covid, online seminars	10/30/2020 1:51 PM
68	More golf tournaments	10/30/2020 1:49 PM

Q27 Many of the usual opportunities for planned meet-ups and relationship building have been cancelled. Would you find virtual town halls or smaller virtual meet-ups helpful?

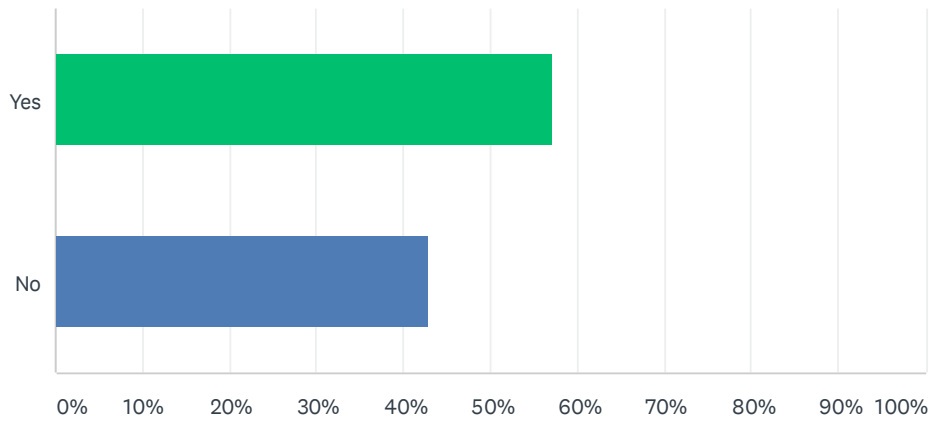
Answered: 208 Skipped: 60



ANSWER CHOICES	RESPONSES	
Yes	53.37%	111
No	46.63%	97
TOTAL		208

Q28 Do you like to attend webinars and virtual round table discussions as formats for education?

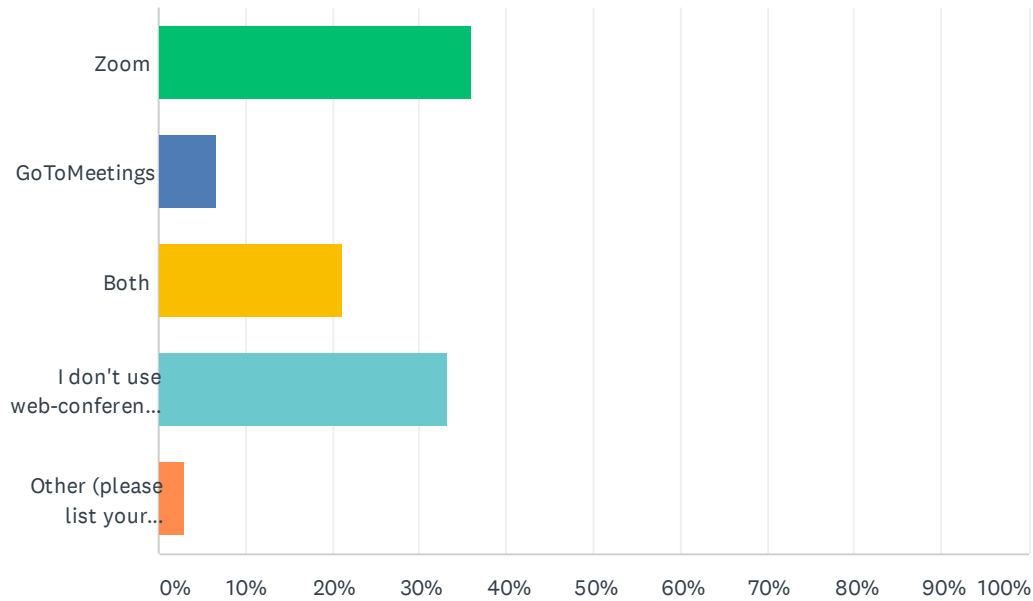
Answered: 208 Skipped: 60



ANSWER CHOICES	RESPONSES	
Yes	57.21%	119
No	42.79%	89
TOTAL		208

Q29 Which web-conferencing platforms do you prefer?

Answered: 208 Skipped: 60



ANSWER CHOICES	RESPONSES
Zoom	36.06% 75
GoToMeetings	6.73% 14
Both	21.15% 44
I don't use web-conferencing platforms	33.17% 69
Other (please list your preferred platforms)	2.88% 6
TOTAL	208

#	OTHER (PLEASE LIST YOUR PREFERRED PLATFORMS)	DATE
1	I haven't used either platforms	11/11/2020 6:23 PM
2	Google meets	11/3/2020 11:17 AM
3	Microsoft Teams	11/1/2020 9:27 AM
4	Anything works but it's not enjoyable	10/30/2020 8:57 PM
5	Teams	10/30/2020 5:36 PM
6	No preference	10/30/2020 3:16 PM

Q30 What topics would you like to see covered at upcoming educational programs?

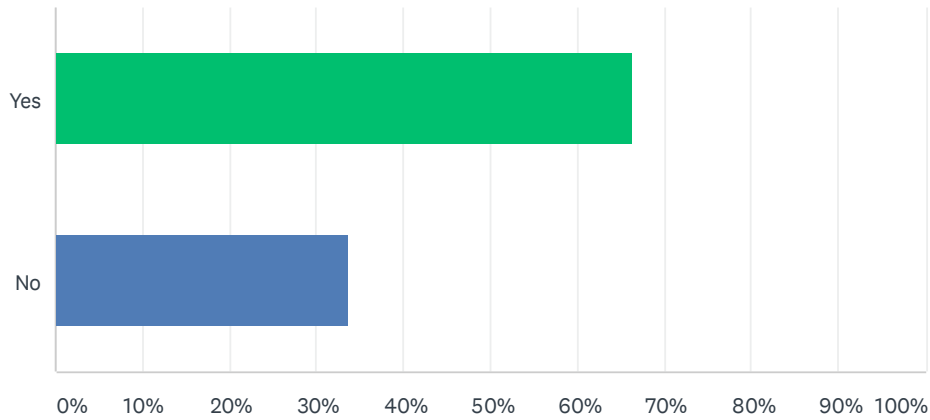
Answered: 42 Skipped: 226

#	RESPONSES	DATE
1	Tee care looking after the tee s area divots and so on a tee area.	11/7/2020 2:29 PM
2	Mental health/getting burnt out mid season	11/5/2020 11:44 AM
3	no comment	11/4/2020 11:03 PM
4	Soil biology (e.g. microorganism, root exudation relationships; social and economic trends within the industry; effective leadership, communication skills, and culture building)—the list goes on	11/3/2020 5:29 PM
5	The idea of partnering with other associations is a great idea to utilize access to lager industry bodies like the GCSAA or US state associations.	11/3/2020 1:51 PM
6	New trends in turf management, use of gps, organic supplements Hr	11/3/2020 12:43 PM
7	budgeting transitioning in rolls - worker to assistant or assistant in training, to super to maybe super GM	11/3/2020 11:34 AM
8	People management	11/3/2020 11:33 AM
9	better information for smaller budget golf courses	11/3/2020 11:12 AM
10	I would like to see if anyone has any ideas on how to promote and reinforce golf etiquette. I have noticed an alarming trend of people choosing not to fix ball marks, replace divots, and disobey golf cart rules.	11/3/2020 6:35 AM
11	Covid-19 safety on the golf course	11/2/2020 10:41 AM
12	Dealing with golfers expectations Dealing with GM's Dealing with BOD	11/2/2020 9:14 AM
13	Reducing chemical usage	11/2/2020 8:21 AM
14	Updates from the GTI, relevant issues	11/2/2020 8:03 AM
15	Turfgrass Research Wellness, mental health Latest equipment technology Budgeting	11/2/2020 6:59 AM
16	Topdressing on greens, Greens firmness, Managing millennials.	11/1/2020 9:01 PM
17	turf health with reduced PCP	11/1/2020 11:27 AM
18	Sprayer Calibration Tank mixes (how many and what) Just more education around the math and uses of chemicals in the tank	11/1/2020 9:27 AM
19	Staff policy stuff people management. Covid discussions. Labour laws that refer to Grounds crew safety issues. More to do with this aspect of the job.	10/31/2020 6:16 PM
20	New practices. Time saving ideas.	10/31/2020 2:51 PM
21	health and well being Human Resource Financial personal/business Turf related technology	10/31/2020 9:26 AM
22	Worms castings!, GDD (Growing degree days)	10/31/2020 7:01 AM
23	Like hearing from local turf teams and their tactics	10/30/2020 8:57 PM
24	Health and mental wellness.	10/30/2020 6:11 PM
25	Getting away from being dependent on pesticides. Soil health alternative turf methods	10/30/2020 5:27 PM
26	Don't know	10/30/2020 5:16 PM
27	New solutions to old problems	10/30/2020 5:14 PM
28	Anything!	10/30/2020 5:08 PM
29	All	10/30/2020 4:59 PM
30	Fairway rolling Budget tactics Architecture	10/30/2020 4:51 PM
31	I think the OGSA conference committee has done a good job at this in the past. Keep on doing what you are doing.	10/30/2020 4:26 PM
32	Business/project/staff management. No turf management topics	10/30/2020 3:32 PM

33	Ipm cec's	10/30/2020 3:16 PM
34	Keeping staff morale positive during a pandemic	10/30/2020 3:03 PM
35	Healthy balance between family life and work life.	10/30/2020 2:48 PM
36	Business leadership	10/30/2020 2:38 PM
37	Crabgrass control	10/30/2020 2:29 PM
38	Staff management, business management.	10/30/2020 2:25 PM
39	Topics that have to do with new technology and current research.	10/30/2020 2:14 PM
40	Successful strategies for Poa control on new bentgrass putting greens	10/30/2020 2:08 PM
41	Things to collect IPM points	10/30/2020 2:01 PM
42	More info on moss invasion on putting greens	10/30/2020 1:58 PM

Q31 Would you like to see more programming on self-care and well-being (stress management, burnout, and mental health, and referral information for professionals who can assist)?

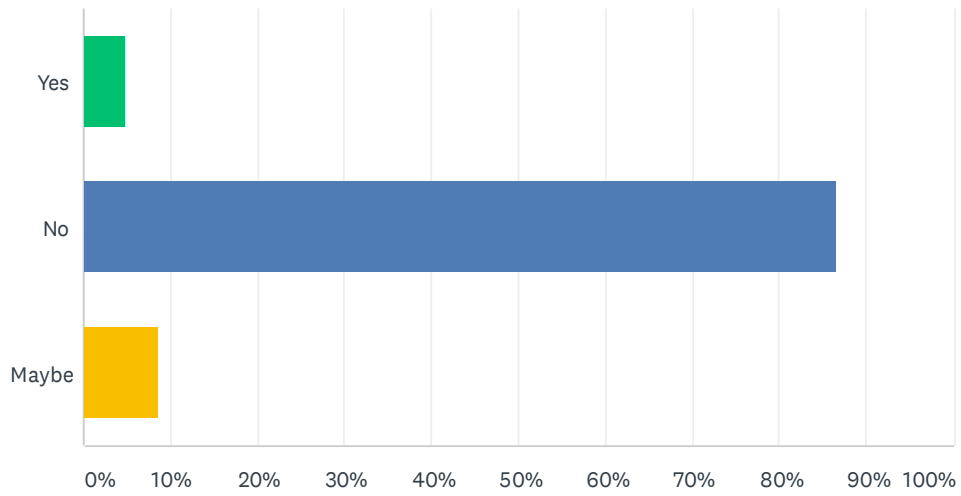
Answered: 208 Skipped: 60



ANSWER CHOICES	RESPONSES
Yes	66.35% 138
No	33.65% 70
TOTAL	208

Q32 Are you interested in volunteering to be a speaker at an upcoming event?

Answered: 208 Skipped: 60



ANSWER CHOICES	RESPONSES	
Yes	4.81%	10
No	86.54%	180
Maybe	8.65%	18
TOTAL		208

Q33 You've noted that you would like to speak at an upcoming event, seminar. Please provide your name and club.

Answered: 27 Skipped: 241

#	RESPONSES	DATE
1	Joel Johnston, RiverBend Golf Community	11/4/2020 6:01 PM
2	Colin Young - The Club at North Halton	11/4/2020 5:41 AM
3	Mark Wiebe, Eagles Nest Golf Club	11/3/2020 5:29 PM
4	Todd Currie West Haven Golf & Country Club	11/3/2020 1:51 PM
5	Park Country Club of Buffalo	11/3/2020 12:14 PM
6	Mike Powers - King Valley Golf Club	11/3/2020 12:02 PM
7	Bill mcalliste	11/3/2020 11:50 AM
8	Jessica Aytoun Sutton Creek Golf Club	11/3/2020 11:35 AM
9	Doug Breen GolfNorth	11/3/2020 11:33 AM
10	Philippe Losier Spruce Needles Golf Club	11/2/2020 9:57 PM
11	John McLinden	11/2/2020 8:12 AM
12	Kendra Kiss, Magna Golf Club	11/2/2020 6:59 AM
13	Delky Dozzi Timberwolf Golf Club	11/1/2020 6:11 AM
14	Randy Booker, Otter Creek Golf Club	10/31/2020 4:32 PM
15	Doug Meyer retired	10/31/2020 8:56 AM
16	Jim Moore	10/31/2020 8:34 AM
17	Jeremy Hubbard. Cobble Beach	10/30/2020 8:57 PM
18	Warkworth golf course Brad Hutchinson	10/30/2020 5:28 PM
19	Cam Shaw, University of Guelph	10/30/2020 4:27 PM
20	Ken Tilt, The Club at North Halton	10/30/2020 3:33 PM
21	Sean Gunn The Country Club	10/30/2020 3:03 PM
22	Only if people feel I have something to offer. Jeff Stauffer Rosedale GC	10/30/2020 3:00 PM
23	Sean Van Beurden. The National Golf Club	10/30/2020 2:39 PM
24	John Parker	10/30/2020 2:32 PM
25	Bobby Cook - Ottawa Hunt and Golf Club	10/30/2020 2:08 PM
26	Jason Harris - Orr Lake Golf Club	10/30/2020 2:02 PM
27	scully ggc	10/30/2020 1:58 PM

Q34 How do you foresee COVID-19 affecting our industry into the future?

Answered: 90 Skipped: 178

#	RESPONSES	DATE
1	Given how 2020 has turned out so well for the golf industry, I see any further seasons that are affected by COVID-19 to be similar. I would even say there will be better turnout next season due to the fact that courses will be opening on their regular schedule in the spring. Coupled with the fact that there isn't many sporting activities going on other than golf, I'm confident that courses will be having another record breaking season.	11/6/2020 11:21 AM
2	Golf will become more popular	11/5/2020 11:45 AM
3	Increasing play and new players	11/5/2020 10:12 AM
4	Increase in play	11/4/2020 8:37 PM
5	It has created a bubble of popularity that will subside when other activities can be resumed.	11/4/2020 6:03 PM
6	It's not going to	11/4/2020 2:44 PM
7	budget cuts and labour cuts	11/3/2020 10:02 PM
8	As we've seen, the restrictions have increased tee time revenues, but f&b and event/tournament revenues have been negatively effected. Therefore, evolving the latter to be in accordance with restrictions is paramount for clubs that rely on said revenues.	11/3/2020 5:40 PM
9	2021 will be much like 2020...	11/3/2020 2:59 PM
10	I do t think it's going to hurt our industry at all	11/3/2020 2:21 PM
11	Probable on this path for another 1-2 seasons	11/3/2020 1:54 PM
12	It seems to be a bit of a boon	11/3/2020 1:48 PM
13	I see it being a good thing for the industry, so far I think all course have seen great numbers this year. It unfortunate it comes at a cost to pretty much everything else in day to day life. Managing staff will be an issue with limitation on #'s of people in side and in carts etc. An increase in disinfecting products and procedures will still ake some getting used too.	11/3/2020 1:10 PM
14	Networking opportunities will be decreased, our small shop and employee space can not accommodate proper social distancing	11/3/2020 12:55 PM
15	Same for short term	11/3/2020 12:43 PM
16	Little impact	11/3/2020 12:04 PM
17	To unpredictable to say	11/3/2020 12:03 PM
18	Apparently positive. Depends on how many new golf enthusiasts convert to golf long term.	11/3/2020 11:55 AM
19	yes	11/3/2020 11:53 AM
20	Seems to have resurrected the golf industry and will hopefully help with the future	11/3/2020 11:41 AM
21	I can see us doing more with less as now we have all done this and it can be done.. but at what cost changing from memberships to public play	11/3/2020 11:36 AM
22	More stress on staff and turf	11/3/2020 11:34 AM
23	I think 2021 will look like 2020 - both good and bad	11/3/2020 11:33 AM
24	It will help to build the game	11/3/2020 11:28 AM
25	It will and has increased golf rounds and it will bring new people to the game of golf.	11/3/2020 11:18 AM
26	very little	11/3/2020 11:13 AM
27	Continued restrictions	11/3/2020 11:11 AM
28	I actually think we can see some positive benefits such as a new influx of golfers.	11/3/2020 6:35 AM
29	Will make us re-prioritize certain budgets within the golf clubs. We made money this year by not having to hire a chef and keeping our kitchen closed. Smaller golf courses will find benefit in doing this while maintaining the golf course at a high level.	11/2/2020 10:08 PM
30	More interest in the game of golf from returning and new players with better bottom line	11/2/2020 11:08 AM

	financials	
31	High Demand to lower demand when we go back to normal.	11/2/2020 11:03 AM
32	Have not seen the number of golfers \ rounds played as high in 20 years. Covid has been good for the course revenues.	11/2/2020 10:47 AM
33	Will only keep us busier	11/2/2020 9:16 AM
34	its going to keep us busy, golf is going to grow	11/2/2020 8:24 AM
35	Less in person events, more virtual events.	11/2/2020 8:15 AM
36	Staffing levels. Budgets may go up or down depending on club.	11/2/2020 8:05 AM
37	I think it will increase the numbers in golf. With many businesses closing, golf is one that has seen a positive gain.	11/2/2020 7:00 AM
38	reduced Networking, probable reduced ways to earn IPM credits	11/1/2020 11:28 AM
39	Its what snowboarding did to the ski industry Large increase in play and revenue!!	11/1/2020 9:29 AM
40	Less staffing, more golfers	11/1/2020 8:44 AM
41	It's really been a positive so far for the industry, in regards to growing the game	11/1/2020 6:13 AM
42	I think it will affect it for one more year. Massive increase in rounds and play. I think Golf will be in a boom for 5 years after Covid.	10/31/2020 6:18 PM
43	More rounds. More money.	10/31/2020 2:52 PM
44	more golf...great social distance format	10/31/2020 9:54 AM
45	I believe it will change the way we conduct business and simplify certain areas in course management. I also think that many changes that have been implemented this year and more than likely next year ie: removal of bunker rakes, ball washers, 150 stakes etc. will also be short lived and will find their way back on the course as golfers will want these items back because they don't like change.	10/31/2020 9:31 AM
46	not enough resources to meet demands of golf	10/31/2020 9:19 AM
47	Next 2 years BUSY	10/31/2020 8:35 AM
48	The impact of COVID-19 has reshaped how we operate. With a lesser workforce and people working 1 specific task, course conditions are going to slide. There massive increase in play is having an adverse affect on the turf quality and conditions.	10/31/2020 7:04 AM
49	Potentially great for the game of golf.	10/31/2020 12:06 AM
50	Going to create a lot more meaningless paperwork. Hopefully keeps bringing more people to the game	10/30/2020 8:59 PM
51	I think the industry is doing well, in general. It has been a very good year for many courses in my area. As long as courses continue with proper protocols, I think they will be well staged to weather the storm into 2021 and beyond.	10/30/2020 8:28 PM
52	will help the interest in playing golf	10/30/2020 8:21 PM
53	1 more year	10/30/2020 7:22 PM
54	Positive for more golfers, harder for staff to work close together	10/30/2020 5:37 PM
55	Will help the golf industry	10/30/2020 5:28 PM
56	The course was packed this year which is good	10/30/2020 5:17 PM
57	Less gatherings	10/30/2020 5:14 PM
58	It has made the appreciation for the course paramount! Pro shop and food and beverage are made more secondary by the pandemic.	10/30/2020 5:11 PM
59	More online training will be the norm as reduced cost will be realized.	10/30/2020 5:02 PM
60	It has been positive for the golf business this year and probably will next year also	10/30/2020 4:54 PM

61	It's positive now, golf is booming. But all the extra traffic on some courses cannot last forever.	10/30/2020 4:53 PM
62	So far it has helped generate interest in the game... I think that is good. However, without social functions and events on hold and reduced F&B sales, it could be damaging long term to many operations who rely on other forms of business for survival.	10/30/2020 4:30 PM
63	Maybe we'll keep a few of the people who were out this year in the years to come.	10/30/2020 4:11 PM
64	Hoping the golfers continue to come out and restrictions are lifted as everyone should be just be responsible for their own health. I liked the idea of extra things being removed this year like bunker rakes as they seem to be more in the way and rarely used by golfers anyways. Hoping this becomes the only 'new norm' Everything else as far as cleaning and sanitizing should have been done all along.	10/30/2020 4:05 PM
65	Hopefully continue with the number of rounds this year and with less restrictions to improve additional revenue streams for clubs.	10/30/2020 4:03 PM
66	Challenging for sure People are changing whats important to them	10/30/2020 3:58 PM
67	COVID is here to stay in the short and mid term. We will need to continue with our sanitary measures. Golf being so popular, it is a great opportunity for the golf industry to convert players for the future. We need to make it fun, fast and predictable.	10/30/2020 3:52 PM
68	Who knows what the second wave will bring	10/30/2020 3:42 PM
69	Not a lot for maintenance. The food and beverage side will be scaled back again next year.	10/30/2020 3:42 PM
70	Golf becoming more popular and rounds will increase	10/30/2020 3:42 PM
71	I expect 2021 to be very similar to 2020	10/30/2020 3:30 PM
72	Golf will thrive due to the circumstances. This will have lasting effects as long as we can be sustainable at lower green fees.	10/30/2020 3:23 PM
73	Busier course	10/30/2020 3:17 PM
74	Less in person, more virtual	10/30/2020 2:55 PM
75	golf rounds are way up leaving more wear and tear on our courses.	10/30/2020 2:49 PM
76	More interest in automation due to more strain on staffing issues	10/30/2020 2:40 PM
77	Higher rounds of golf	10/30/2020 2:38 PM
78	2021 will most likely be a repeat of 2020	10/30/2020 2:36 PM
79	It has helped it	10/30/2020 2:35 PM
80	Golf is going to busier, it will be harder to get tasks done.	10/30/2020 2:34 PM
81	We are going to deal with this for years to come and a lot of the changes that were implemented this season a lot of golf actually really like. Ie not have to rake a bunker because no rakes are on the course. Staff sizes were a lot smaller for most courses because of social distancing and most courses were still in great shape. Might be a hard sell to get labour budgets back up to where they were pre covid because we just proved we can make it work with a lot smaller staff.	10/30/2020 2:34 PM
82	What happens to golf tournaments at courses as we knew them?	10/30/2020 2:33 PM
83	Continue to benefit public and private golf into 2021	10/30/2020 2:30 PM
84	Covid seems to be with us for the foreseeable future. It may drive more participation in golf as it did this year in the next few years.	10/30/2020 2:27 PM
85	Limiting financial resources depending on how revenue is affected.	10/30/2020 2:16 PM
86	2021 will be a similar year to 2020 in regards to an increase in golf rounds played.	10/30/2020 2:13 PM
87	we seem to have the trust of the community to keep people safe. We could continue to lead that charge to grow the game, which in turn grows our industry.	10/30/2020 2:04 PM
88	Beneficial	10/30/2020 2:02 PM

89	Busier golf courses until Covid is really under control	10/30/2020 2:00 PM
90	I think by 2022 we will be back to normal	10/30/2020 1:59 PM

Q35 What resources can the OGSA provide to help you prepare for and deal with the impact of COVID-19?

Answered: 52 Skipped: 216

#	RESPONSES	DATE
1	communication	11/5/2020 10:12 AM
2	none	11/4/2020 11:04 PM
3	Rounds Statistics Wear, Damage reports, based of 4 carts per foursome and condensed season.	11/4/2020 6:03 PM
4	None	11/4/2020 2:44 PM
5	lobby/advocate pay increases for all staff...essential workers	11/4/2020 6:15 AM
6	Direct contact/help lines for those who've been affected. More togetherness and supportiveness. Less individualism and divisiveness. We're all in this together, and, in my experience, my life and the lives of those directly around me could have been made a lot less stressful with a little more care and consideration/ professional curtesy. It's too easy to be bent and broken by the collective consciousness, which in our case for 2020, has been obviously quite strained and negative.	11/3/2020 5:40 PM
7	updates on requirements to remain operational, resources for staff and members	11/3/2020 2:59 PM
8	What work place inspectors are looking for? Where inspections are taking place? Proactive ideas other turf managers are doing or have come up with to tackle more play/wear on course, staff management, golfer expectations	11/3/2020 1:54 PM
9	updates on regulations and changes pertaining to our industry	11/3/2020 1:10 PM
10	Doing a good job as is	11/3/2020 12:43 PM
11	Nothing at this time.	11/3/2020 11:55 AM
12	how others have delt with their clubs through covid	11/3/2020 11:36 AM
13	Rules	11/3/2020 11:34 AM
14	BMP's	11/3/2020 11:33 AM
15	new covid specific practices and products	11/3/2020 11:13 AM
16	Keep us up to date with changing government regulations	11/2/2020 10:08 PM
17	Summary from roundtable discussions that highlight how courses have managed the new reality around golf	11/2/2020 11:08 AM
18	Keeping us up on COVID laws.	11/2/2020 11:03 AM
19	All new course suggestions welcomed .. update course infections and how they occurred if there is any	11/2/2020 10:47 AM
20	Send articles on what, we as Superintendents have to deal with to GM's, BOD and owners	11/2/2020 9:16 AM
21	Communication resources to help members get info to golfers	11/2/2020 8:24 AM
22	Very happy with OGSA's response to Covid. Continue with all resources pertaining to the golf industry.	11/2/2020 8:15 AM
23	Keep updates current. Keep COVID-19 link updated with new information.	11/2/2020 8:05 AM
24	Up to date health and safety regulations	11/1/2020 8:44 AM
25	Develop a protocol list that all members can refer to as with guidelines and rules. So that we can avoid hearing well they do this at that course and such,etc.	11/1/2020 6:13 AM
26	More online advice. Set up a social media Face book private group to communicate changes and rules fast. E mail blasts also working well.	10/31/2020 6:18 PM
27	Regulation updates. Both Covid and ministry.	10/31/2020 2:52 PM
28	I think they have done a great job keeping everyone current especially during the early stages.	10/31/2020 9:31 AM
29	communication to the golf community	10/31/2020 9:19 AM
30	Safety protocols sent to ownership with updates.	10/31/2020 8:35 AM

31	Spread more knowledge as to what the role of the Superintendent and Turf Team is. We are the reason that people are able to play the game, it shouldn't be saved for one day a year.	10/31/2020 7:04 AM
32	Updated best practices in terms of safety for staff members.	10/31/2020 12:06 AM
33	Don't need resources ... just examples of what teams are doing to accommodate the bs	10/30/2020 8:59 PM
34	N/A	10/30/2020 8:28 PM
35	None	10/30/2020 7:22 PM
36	Continue to provide platform for sharing ideas on staffing and COVID protocols	10/30/2020 5:37 PM
37	Anything related to turf management	10/30/2020 5:17 PM
38	Not sure	10/30/2020 5:14 PM
39	None	10/30/2020 5:11 PM
40	Not sure	10/30/2020 5:02 PM
41	This is a difficult question because there is no play book for handling the challenges of COVID. Perhaps sharing information on what other clubs/supers have done successfully with staff, safety, business plans might be a good start.	10/30/2020 4:30 PM
42	Just knowing the restrictions and when they will be lifted is key. Knowing what the course will be allowed to and not allowed to do is good.	10/30/2020 4:05 PM
43	None	10/30/2020 4:03 PM
44	Continue to reinforce sanitary measures to ensure that golf continues to be a safe place to work and play.	10/30/2020 3:52 PM
45	Setting up shop and staff safety	10/30/2020 3:17 PM
46	not sure	10/30/2020 2:49 PM
47	More resources for members to understand how more traffic and okay effects the course. More communication on why we need time to do our jobs safely.	10/30/2020 2:34 PM
48	Update membership regularly on all funding and rebates available to courses through various agencies.	10/30/2020 2:34 PM
49	Providing information on the latest updates on management practices for mitigation of Covid	10/30/2020 2:27 PM
50	not sure at this time.	10/30/2020 2:16 PM
51	Industry articles and guidelines to deal with on course traffic management. How are different operations managing daily screening of staff, physical distancing and other Covid protocols	10/30/2020 2:13 PM
52	Employer safety for staff guidelines	10/30/2020 2:00 PM